

## Does AGWA 2.0 work in ArcGis 9.3 running on Windows Vista?

Posted by jdcvlima - 2009/09/03 00:41

---

The instalation of AGWA in ArcGis 9.3 running on Windows Vista wasn't succeded.

A message of error showed up: "the installer has encountered an unexpected error. This may indicate a problem with this package. The error code is 2869.

Can someone help me with this problem?

I followed the tips given in this forum like do some updates but they didn't work.

Thanks

=====

## Re:Does AGWA 2.0 work in ArcGis 9.3 running on Windows Vista?

Posted by isburns - 2009/09/03 07:29

---

Do you have .NET Support installed for your ArcGIS installation?

Shea

[http://www.tucson.ars.ag.gov/agwa/images/fbfiles/images/arcgis\\_setup3.png](http://www.tucson.ars.ag.gov/agwa/images/fbfiles/images/arcgis_setup3.png)

=====

## Re:Does AGWA 2.0 work in ArcGis 9.3 running on Windows Vista?

Posted by jdcvlima - 2009/09/04 12:48

---

Yes,I have.

=====

## Re:Does AGWA 2.0 work in ArcGis 9.3 running on Windows Vista?

Posted by isburns - 2009/09/04 17:35

---

Do you also have the .NET Framework 1.1 installed? I believe you can have .NET Support in ArcGIS installed with just the .NET Framework 2.0, but AGWA needs both the 1.1 and 2.0 versions.

Shea